



# KAREN CAMPBELL, MBA

## MANAGEMENT CONSULTANT

Karen is an experienced healthcare management professional with over 20 years of expertise in supporting at-risk populations through health and human services. She specializes in Medicare, process improvement, and geriatric care. A Six Sigma Black Belt, Karen improves efficiency and outcomes in healthcare projects. Her strategic and data-driven approach contributes to successful service delivery and effective stakeholder collaboration.

## EDUCATION AND CERTIFICATIONS



MBA | Western Governors University

- ToP® Facilitation Methods
- Lean Six Sigma Black Belt

## ACCOMPLISHMENTS



- Facilitated Medicaid system transformation in New Hampshire
- Developed website and electronic health records platform in Massachusetts
- Improved access to care for at-risk seniors in South Carolina

## PROFESSIONAL SUMMARY

- 19 Years Medicaid Program Management
- 12 Years Data-Driven Team Leadership
- 9 Years Process Improvement Expertise

## RECENT WORK EXPERIENCE

### PROJECTS

- South Carolina Financial Management Services Project Planning and RFP Development
- Maryland Medicaid Enterprise Systems Modular Transformation Project
- New Hampshire Medicaid Long-Term Care Eligibility Process Project

### SKILLS SUMMARY

- Quality assurance leadership
- Medicaid compliance expertise
- Agile project management
- Lean Six Sigma process improvement