



# ALLISON WARD, MS, PMP

## PROGRAMS PRACTICE DIRECTOR

Allison is the Programs Implementation and Evaluation Practice Director at Public Knowledge®, specializing in child welfare systems, curriculum development, and organizational change management. With decades of expertise, she enhances project outcomes through strategic planning, partner engagement, and quality assurance. Her leadership has been pivotal in facilitating impactful system transformations in a broad range of practices.

## EDUCATION AND CERTIFICATIONS



MS | University of Wisconsin  
BS | University of Arizona

- Project Management Professional (PMP)®
- ToP® Facilitation Methods
- Designing Learning Certificate

## ACCOMPLISHMENTS



- Facilitated Comprehensive Child Welfare Information System (CCWIS) transition in Wyoming
- Elevated adult protective services practices and training in North Carolina
- Optimized Michigan child support eLearning programs

## PROFESSIONAL SUMMARY

- 20 Years Child Welfare System Implementation
- 19 Years Project Planning and Analysis
- 13 Years Curriculum Development and Training

## RECENT WORK EXPERIENCE

### PROJECTS

- Washington Healthcare Authority 988 Crisis System Quality Assurance
- Wyoming Comprehensive Child Welfare Information System Implementation Support
- North Carolina Adult Protective Services System Improvement

### SKILLS SUMMARY

- Workforce development and knowledge transfer
- Learning program design and delivery
- Project management and leadership
- Client collaboration and engagement
- Organizational change and transformation